

# DELEGATE TERMS AND CONDITIONS



**31 AUG - 2 SEPT  
2023 | SYDNEY**

[pharmacyconnect.com.au](https://pharmacyconnect.com.au)



Pharmacy Connect 2023 (PC2023) is organised and run by The Pharmacy Guild of Australia (TPGA). By registering to attend PC2023, you agree to be bound by the terms and conditions set out below. These terms and conditions constitute the entire agreement between you and the TPGA in respect of your attendance

at PC2023. Any prior arrangements, agreements, representations, warranties or undertakings are superseded on submission of your registration form to TPGA. You acknowledge that you have not relied on any statement, promise, representation, assurance or warranty that is not set out in these terms and conditions. To the maximum extent permitted by law, no other terms are implied by trade, custom, practice or course of dealing.

TPGA reserves the right to amend or replace any of these terms or conditions at its sole discretion and on notice to you by publishing the revised terms and conditions on [www.appconference.com](http://www.appconference.com). These terms were most recently updated on 5 January 2023.

## 1. REGISTRATION AND PAYMENT

a. To register for PC2023, delegates must submit a registration form and follow any directions set out on the form.

b. Upon successful submission of your completed registration form, a confirmation of registration and tax invoice will be sent to your email address (as set out in your registration form). Please contact the Events Division of TPGA's Queensland Branch on (07) 3831 3788, or email [events@qldguild.org.au](mailto:events@qldguild.org.au) if you do not receive a confirmation email within 24 hours of submitting the registration form.

c. You must pay all registration fees, including any late fees (Fees), in full to TPGA prior to the start of the PC2023. All payments must be made to:

Bank: National Australian Bank

BSB: 084-004

Account: 608 350 148

If you do not make full payment of the Fee prior to the start of PC2023, you will be refused entry to PC2023.

d. Credit card payments are made directly through NAB Transact to ensure your personal details are kept safe. None of your payment details are stored by TPGA.

e. Any request to change your registration must be emailed to [events@qldguild.org.au](mailto:events@qldguild.org.au). No such requests can be made over the phone. If you would like to transfer your registration to another delegate, you must first receive approval from the TPGA by emailing your request to [events@qldguild.org.au](mailto:events@qldguild.org.au).

f. TPGA reserves the right to refuse the transfer of your registration at TPGA's absolute discretion without the requirement to provide you with any reasons for such a refusal.

## 2. ATTENDANCE

a. Your attendance at PC2023 is, at all times, at the sole discretion of TPGA. TPGA reserves the right to refuse entry to you to PC2023, or to request that you leave PC2023, without notice for any reason whatsoever. If this occurs, then a refund of the registration fee may be facilitated in some circumstances at TPGA's sole discretion.

b. You must at all times comply with:

i. these terms and conditions;

ii. all applicable laws;

iii. any terms and conditions imposed by the Hilton Sydney (Venue); and

iv. any reasonable direction given to you by TPGA, the Venue host, or any of their employees, agents or contractors

c. TPGA reserves the right to immediately terminate the registration of any delegate that TPGA reasonably believes is not complying, or has not complied, with the above terms and conditions.

## 3. CANCELLATIONS AND REFUNDS

### Registration fees

In the event that PC2023 is cancelled by TPGA or that the delegate wishes to cancel their participation in the event, the following cancellation and refund policies apply:

Cancellation period	Key milestone	Event cancelled by TPGA due	Delegate cancellation
1 March - 28 July (inclusive)	Online registration opens 1 March Early bird registration closes 28 July	Refund less: \$100 cancellation fee for full registrations \$50 cancellation fee for day registrations	Refund less: \$100 cancellation fee for full registrations \$50 cancellation fee for day registrations OR registration transfer (at TPGA's discretion) to another delegate at no cost
29 July - 17 August	5-week lead into the event	35% cancellation fee will be deducted from the total cost of the booking	50% cancellation fee will be deducted from the total cost of the booking OR registration transfer (at TPGA's discretion) to another delegate at no cost
18 August - 30 August	2-week lead into the event	40% cancellation fee will be deducted from the total cost of the booking	75% cancellation fee will be deducted from the total cost of the booking OR registration transfer (at TPGA's discretion) to another delegate at no cost
31 August - 2 September	Event in progress	40% cancellation fee will be deducted from the total cost of the booking	No refund will be provided

All cancellations must be made in writing to [events@qldguild.org.au](mailto:events@qldguild.org.au). Refunds will be paid within 30 days of the cancellation date.

### Accommodation

Cancellations of accommodation:

a. if booked through the Pharmacy Connect website at Hyatt Regency Sydney:

i. cancellations received up to 30 July 2023 will receive a 100% refund

ii. cancellations received after 30 July 2023 will not be charged in full; no refund will be provided

b. if booked through a source other than the Pharmacy Connect website, cancellation policies are at the discretion of the organisation concerned.

#### Cancellation, postponement or relocation of PC2023

- a. TPGA reserves the right to cancel, postpone or relocate PC2023 for any reason at TPGA's sole discretion (including, without limitation, by reason of the events listed below (each being a 'Force Majeure Event')):
- i. TPGA determines, in its sole discretion that:
1. the venue at which PC2023 is to be held is unfit for occupancy or otherwise holding PC2023;
  2. PC2023 will be materially impacted by reason of the elements (including adverse weather events or natural disasters), industrial action or labour disturbance or restraint, boycott, embargo, injunction, an act of war (whether declared or not) or terrorism, mobilisation of armed forces, civil commotion or riot, emergency declared by a Government agency, action or in action by Government agency, a failure of a supplier, public utility or common carrier or computer disruption due to the effects of a virus or other malicious code introduced other than through the acts of TPGA, an epidemic or pandemic (whether or not declared as such by the World Health Organisation) or any communicable disease outbreak or public health emergency (including COVID-19 or any related or derivative strains);
  3. any other act, occurrence or non-occurrence has occurred beyond the control of TPGA that results in PC2023 being materially impacted.
- b. Where clause (a) applies, TPGA may elect, in its absolute discretion, to cancel, postpone or relocate PC2023 or terminate your registration and function tickets; and:
- i. TPGA must notify you of the cancellation, postponement, relocation or termination as soon as possible;
- ii. where TPGA has elected to postpone or relocate PC2023, any obligation of TPGA to the you under these terms and conditions will be suspended for the duration of the Force Majeure Event;
- iii. where TPGA elects to cancel PC2023 these terms and conditions automatically terminate;
- iv. TPGA will not be in breach of these terms and conditions by virtue of the cancellation, postponement, relocation or termination of PC2023; and
- v. except as set out in clause (c) below, TPGA and each of its officers, employees, agents and contractors will not be liable for any loss, liability, demand, action, claim, judgement, damage, cost, charge or expense (including any legal cost or expense on a full indemnity basis), professional costs and expenses or obligation however it arises and whether based in contract, tort, statute or otherwise, that may be sustained by you as a result of the termination of your registration/function tickets or cancellation, relocation or postponement of PC2023.
- c. In the event of such termination, cancellation, relocation or postponement, you expressly waive any liability of TPGA and release TPGA from all claims for damages such that TPGA will have no further liability to you except to refund to the sponsor/exhibitor the amount set out in the cancellation policy above.

#### **4. OTHER**

##### Disclaimer

You agree that you attend PC2023 at your own risk and you assume full responsibility in connection with any liability of any kind arising in connection with your attendance at PC2023.

To the maximum extent permitted by law, you agree that TPGA is not liable to you for any loss, damage, injury or any incidental, indirect, special, consequential or economic loss or damage (including loss of profits, loss of sales or business, loss of production, loss of agreements or contracts, loss of business opportunity, loss of anticipated savings, loss of or damage to good will or loss of reputation, exemplary or punitive damages) whether to person or property and whether arising from or in connection with default, negligence, misconduct or otherwise by TPGA, its employees,

officers, agents, representatives or contractors in connection with PC2023.

To the maximum extent permitted by law, TPGA's maximum aggregate liability to you for any loss or damage or injury arising out of or in connection with the performance or non-performance of these terms and conditions, however arising, in tort (including negligence), under any statute, custom, law or any other basis, is limited to the Fees.

##### Indemnity

You agree to indemnify TPGA and each of its officers, employees, agents and contractors, including the Venue, from and against all loss or liability for, or in respect of, any claims, demands, judgement, actions, damage, costs, charge or expense and all interests, penalties and legal costs (calculated on a full indemnity basis) and all other professional costs and expenses arising out of or in connection with or as a consequence of any of your acts or omissions in connection with PC2023 that breach these terms and conditions.

##### Privacy and Intellectual Property

You acknowledge and agree that, in respect of your attendance at PC2023:

- you may be photographed, filmed or recorded;
- TPGA can use and disclose your name and image in any material, including promotional material (Material) in connection with PC2023 or future events, without any compensation to you;
- TPGA can use and disclose your personal information for any other purpose in connection with PC2023 and other TPGA events;
- all right, title and interest (including intellectual property rights) in the Material will automatically vest in TPGA on its creation. To the extent that any intellectual property rights vest in you, you grant TPGA an irrevocable non-exclusive, royalty free license to copy, use and modify any such materials at TPGA's sole discretion;
- you unconditionally and irrevocably consent to any act or omission that would otherwise infringe any of your moral rights in the Materials and agree to not institute, maintain or support any claim or proceeding for infringement of any such rights;
- TPGA's privacy policy (see <https://www.guild.org.au/privacy-policy>) contains further information about how TPGA uses, discloses and stores personal information. It also contains details about how you can access and seek correction of your personal information; and

##### Severance

The whole of any part of a provision of this agreement is or becomes invalid or unenforceable under the law of any jurisdiction, it is severed in that jurisdiction to the extent that it is invalid or unenforceable.

This clause does not apply if the severance of the provision would materially affect or alter the nature or commercial effect of the parties' obligations under these terms and conditions.

##### Jurisdiction

These terms and conditions and any disputes arising out of or in connection with the subject matter of this document is governed by the laws of Queensland within the Commonwealth of Australia. Each party submits to the exclusive jurisdiction of the courts of Queensland and the courts of appeal from them, in respect of any proceedings arising out of or in connection with these terms and conditions.

##### Survival

Any term by its nature that is intended to service termination of these terms and conditions is intended to so (including, but not limited to, each indemnity in these terms and conditions).